

Product Schedule for Pioneer Plan

This is the Product Schedule referred to in Our Standard Terms and Conditions for the supply of Energy to Residential Customers (**Standard Terms**). All capitalised terms used in this schedule have a particular meaning which is specified in the Standard Terms. All clause references in this Product Schedule are references to clauses in the Standard Terms. These terms apply to customers on the Pioneer Plan in addition to the Standard Terms and may be amended from time to time in accordance with the Standard Terms. If there is a conflict between a term in Our Standard Terms and in this Product Schedule, the term in this Product Schedule will apply. Any capitalised terms set out in this Product Schedule which are not defined in this Product Schedule have the same meaning as set out in the Standard Terms.

Availability

The Pioneer Plan is only available in a selected number of regions and for a limited time period unless extended by the Pulse Energy Alliance LP at its sole discretion.

Price Promise

Price Promise refers to a discount that may have been given at the time of sign up. Discounts apply to your account for 12 months from the date you sign up. If you have been offered this, it will appear as a discount on your bill each month. This discount is non transferrable to other properties, accounts, or networks.

Your Energy Rates

Your Energy rates include Delivery Charges, Network Services, Metering, Billing and the Electricity Authority Levy.

Delivery Charges

Pioneer Energy Retail seeks to pass through Network Service Charges in accordance with Our Standard Terms (See Delivery Charges in Our Standard Terms).

Late Payment

If payment of an invoice is not received in full within 10 days after the due date stated on the invoice, a Late Payment Fee of \$10 will be applied to Your account.